DAFNE User Action Group

The purpose of the DAFNE User Action Group (DUAG) is to promote and support the continuing development of DAFNE. They also represent the views of DAFNE Graduates within meetings and dealings with the DAFNE Healthcare Professionals.

The DUAG work with DAFNE Healthcare Professionals by providing feedback and suggestions on the DAFNE course and its follow-up sessions. They help in shaping the DAFNE research programme by assisting with questions, analysis and dissemination. In addition they contribute to the strategic development of all DAFNE initiatives.

The DUAG also campaigns to increase awareness of the value of DAFNE and its development. This includes promoting DAFNE to Type 1 Diabetics and their families, Health Care Professionals and Employers.

They also help with lobbying for health care funding so that there are sufficient DAFNE centres, Educators and sources of followup. The lobbying is focused on Commissioners of PCTs, Health Boards and Trusts, Politicians and the Media, Organisations such as NICE, Diabetes UK and Charitable Groups, also the Pharmaceutical Industry

The DUAG represent the views of the DAFNE User Group and will encourage increased involvement of the DAFNE User Group by establishing effective two way communication with them. It will also communicate with DAFNE graduates with the aim of encouraging more DAFNE graduates to join the DAFNE User Group. They will also seek the views of the wider DAFNE community to ensure broad representation. Finally the DUAG will aim to motivate more of the DAFNE User Group to join the DUAG.

The DUAG will respond to questions about the DAFNE programme and raise issues with the National DAFNE Executive Group about their experiences and services. They will be a critical friend to the National DAFNE Executive Group and Central DAFNE team, offering a perspective and challenge. They provide representatives who sit on the National DAFNE Executive Group and its sub groups - Educator, Database and Research sub groups.

DAFNE User Group

The DAFNE User Group (DUG) is made up of Graduates who have agreed to have their contact details held by the DAFNE Central Team rather than just their local DAFNE Centre.

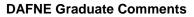
The DUG will be consulted by the DUAG when their opinions are needed on an important aspect of the DAFNE Programme. This will ensure that the DAFNE Programme takes the views of Graduates into account when decisions are made.

It is the members of the DUG who elect the DUAG committee from amongst themselves and DUG members can help by being the local presence of DUAG at DAFNE Centres and influencing PCTs and Health Boards to continue or provide DAFNE courses in their area.

The DAFNE programme needs and wants the opinions of its graduates in a number of areas such as feedback about their experiences of DAFNE, new materials and training resources. They will also be asked to take part in ballots to elect volunteers to the DUAG and volunteer themselves for DUAG.



"My bottom line in life is to function and DAFNE gives me that ability. For me, it is not a diabetic treatment initiative, it is my life. It informs my hourly, daily, weekly, monthly, yearly decisions; continually improving my health and my contribution to life. I have lost weight and vastly improved my blood glucose control. Together, DAFNE and I are delivering the best results in diabetic care I've experienced in 25 years."



"...You owe it to yourself to take quality time out to try this education course."

"I am now doing a new job which I could never have managed before DAFNE."

"Learned more about diabetes in 1 week than I have in the past 20 years."

"Thank you for making my life so much better. I now know that there is a way to live without fear."

"I actually finished the course feeling empowered - I've taken control of a condition that had previously controlled me."

"The idea of spending 30 or so hours, in one week, with people who could identify directly with the issues of diabetic life management, was an exciting and for me unique prospect."

> www.dafne.uk.com www.dafneonline.co.uk



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